

Essential eCommerce Compliance Checklist

Category	Compliance Requirement	▽
Register Your Business	Choose a business structure (LLC, Corporation, Sole Proprietor)	
	Register your business with your state authority	
Obtain an EIN	Required for hiring, taxes, and bank accounts	
Business Licenses & Permits	General business license, reseller's permit, or home occupation permit (depending on location)	
Privacy Policy	Comply with GDPR (EU) and/or CCPA (California)	
	Disclose data collection, usage, and sharing practices	
Terms & Conditions	Include user responsibilities, payment terms, and dispute resolution	
Return & Refund Policy	Clearly define your return and refund policy in compliance with FTC regulations	
Shipping Policy	Specify delivery times, shipping costs, and handling timeframes	
Disclaimers	Include product, health, or results disclaimers as applicable	
Sales Tax Collection	Follow nexus rules by state (physical/economic)	
	Use tools like Avalara or TaxJar to automate tax collection	
Sales Tax Filing	File regular returns—even if no tax is due	
Marketplace Facilitator Rules	Understand platform-specific tax collection policies (Amazon, Etsy, etc.)	
PCI-DSS Compliance	Use secure, PCI-compliant gateways like Stripe, Square, or PayPal	
SSL Certificate	Install HTTPS for secure data transfer and user trust	
Data Breach Protocol	Have a breach notification plan in place (timelines required by law)	
FTC Compliance	Avoid false claims, misleading ads, and undisclosed sponsorships	
ADA Accessibility	Follow WCAG 2.1 AA guidelines to make your site accessible	
Age Restrictions (COPPA)	If marketing to children under 13, comply with COPPA regulations	
CAN-SPAM Act Compliance	Include opt-out options in emails; avoid misleading subject lines	
SMS Marketing (TCPA)	Get written consent before sending texts; honor all opt-outs	
Affiliate Disclosure	Clearly disclose affiliate partnerships per FTC guidelines	
Business Insurance	Consider general liability, product liability, and cyber liability insurance	
Copyright & Trademark	Register your brand assets; avoid using unlicensed content	
Recordkeeping	Maintain financial, customer, and tax records	